

DISCRIMINATION IS AGAINST THE LAW.

Monument Health complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sex stereotypes, sex characteristics, intersex traits, pregnancy, pregnancy-related conditions, sexual orientation or gender identity. Monument Health does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, sex stereotypes, sex characteristics, intersex traits, pregnancy, pregnancy-related conditions, sexual orientation or gender identity.

Monument Health provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats and other formats).
- Free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact the Section 1557 coordinator at Section1557Coordinator@monument.health or 605-755-1557.

If you believe that Monument Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Employees:

Vice President of Human Resources

353 Fairmont Boulevard, Rapid City, SD 57701

Phone: 605-755-5510, Option 0, Fax: 605-755-9036

Patients:

Section 1557 Coordinator

353 Fairmont Boulevard, Rapid City, SD 57701 | Section1557Coordinator@monument.health
605-755-1557

You can file a grievance in person or by mail, phone, fax or email. If you need help filing a grievance, the Section 1557 Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

Patients and Employees:

U.S. Department of Health and Human Services

200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201

Phone: 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.