

DISCRIMINATION IS AGAINST THE LAW.

Monument Health complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Monument Health does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Monument Health provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters; and
- Written information in other formats (large print, audio, accessible electronic formats and other formats).

Monument Health provides free language services to people whose primary language is not English, such as:

- Qualified interpreters; and
- Information written in other languages.

**IF YOU NEED
THESE SERVICES,
PLEASE CONTACT
PATIENT
RELATIONS
AT 605-755-4704.**

If you believe that Monument Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Vice President of Human Resources

353 Fairmont Boulevard, Rapid City, SD 57701
Phone: 605-755-5510, Option 0, Fax: 605-755-9036

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, the Vice President of Human Resources is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201
Phone: 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.