



NURSING

www.monument.health/nursing

Headquartered in Rapid City, S.D., Monument Health (formerly Regional Health) is a community-based health care system with a mission to make a difference, every day. The system offers care in 33 medical specialties and serves 20 communities across western South Dakota and in eastern Wyoming. With over 4,500 physicians and caregivers, Monument Health is comprised of 5 hospitals, 8 specialty and surgical centers and more than 40 medical clinics and health care service centers. Monument Health is a member of the Mayo Clinic Care Network.

www.monument.health

MISSION

Make a difference. Every day.

VISION

It starts with heart.

Our vision is to be one team, to listen, to be inclusive,
and to show we care.

To do the right thing. Every time.

VALUES

Trust

Respect

Compassion

Community

Excellence

PRIORITIES

Deliver high quality care

Provide a caring experience

Be a great place to work

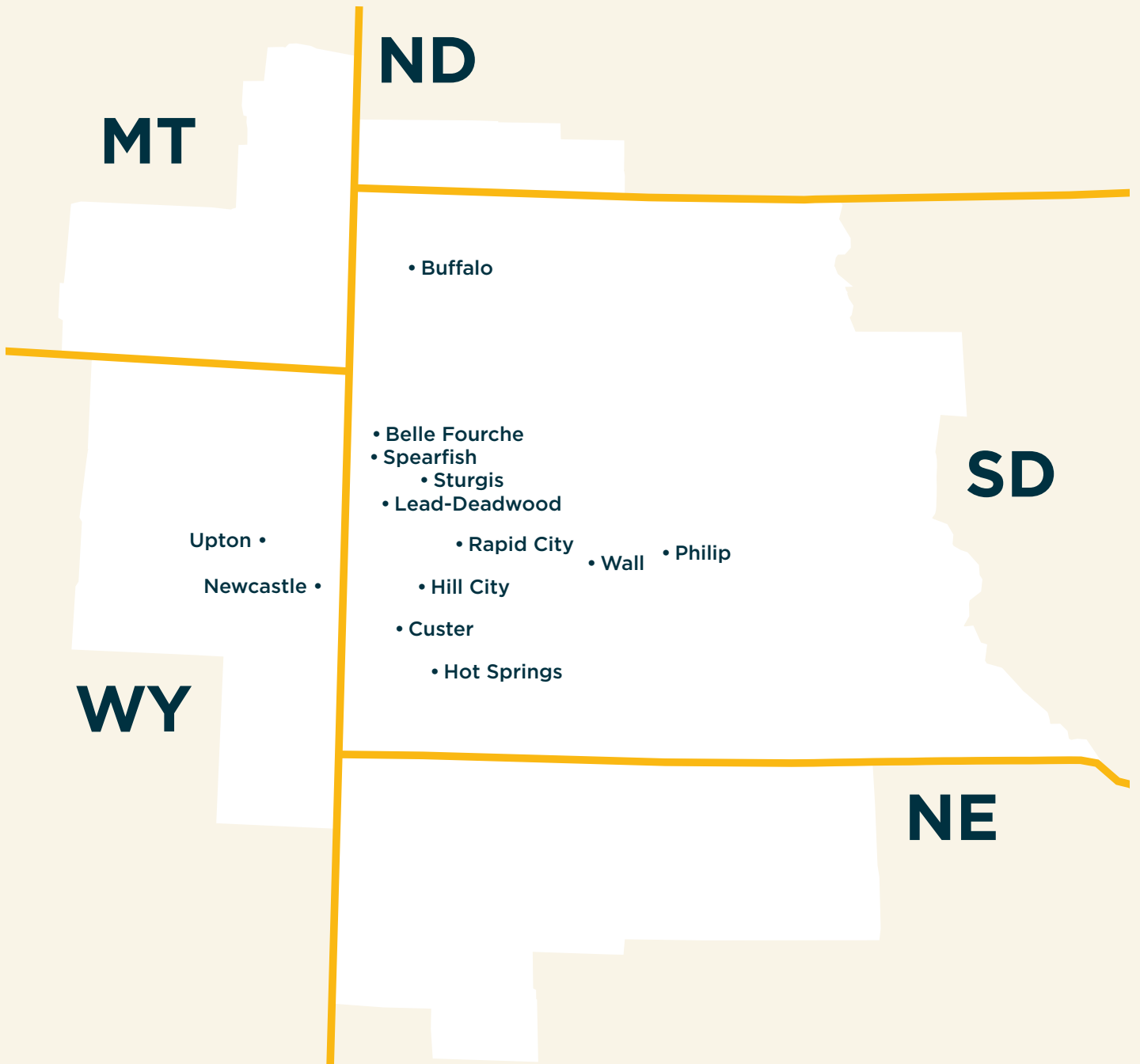
Impact our communities

Be here for generations to come



Our logo is called “diamonds with heart.” The five diamonds represent Monument Health’s five priorities and are featured in the shape of an “M” for Monument. The three filled-in center diamonds represent our vision: It starts with heart. Diamonds also hold strong symbolism to signify transformation.

MONUMENT HEALTH
SERVICE AREA





THE BLACK HILLS: ADVENTURE LIVES HERE

FACTS:

SOUTH DAKOTA IS THE **6TH HAPPIEST STATE** IN AMERICA (HUFFINGTON POST)

SOUTH DAKOTA IS THE **3RD BEST STATE TO RETIRE** (WALLETHUB)

SOUTH DAKOTA IS THE **9TH BEST STATE FOR BUSINESS** (FORBES)

RAPID CITY AND SPEARFISH NOMINATED AS TWO OF **AMERICA'S BEST ADVENTURE TOWNS** (NATIONAL GEOGRAPHIC)

SPEARFISH VOTED **12TH BEST PLACE TO LIVE** FOR OUTDOOR ADVENTURE (OUTSIDE ONLINE)

NATIONALLY RECOGNIZED SCHOOL DISTRICTS (RAPID CITY)

SOUTH DAKOTA HAS THE **MOST HOSPITALS** PER CAPITA

SOUTH DAKOTA HAS THE **2ND MOST REGISTERED NURSES** PER CAPITA

SOUTH DAKOTA HAS THE **2ND LOWEST UNEMPLOYMENT RATE IN THE US (2.9%)**

SOUTH DAKOTA HAS **NO PERSONAL OR CORPORATE INCOME TAX**

The Black Hills is a picturesque part of the country that is well-known for its national monuments, outdoor activities, family friendly adventures and communities.

Many of the communities in the Black Hills experience all four seasons—all are breathtaking and filled with fun events and leisurely activities. The summer season is a fantastic opportunity to hike the scenic trails and swim in the beautiful lakes, as well as attend the Sturgis Motorcycle Rally and visit the buffalo that roam Custer State Park.

Autumn is the time of year where many throughout our region enjoy numerous scenic drives and byways, including Boulder Canyon and the Badlands Loop, as well as attend fall festivals and events with chili cook-offs, pumpkin-carving contests and phenomenal productions put on by local theatres.

Winter and spring in the Black Hills has no shortage of outdoor and indoor activities, offering a multitude of ways to explore and enjoy the seasons. The area offers exceptional down-hill and cross-country skiing, snowmobiling, snow-shoeing ice skating and hockey.

WHY CHOOSE **THE BLACK HILLS**?

DINING & ENTERTAINMENT:

Whether you're looking for an upscale night out or a casual dinner with friends, you can find it throughout the Black Hills. With an outstanding variety of restaurants, supper clubs, cafes, breweries and wineries, there is no shortage of venues to choose from. The music scene in the west satisfies tastes both mainstream and eclectic; with the hottest names in country and rock making appearances at the Sturgis Motorcycle Rally every summer and artist performances ranging from bluegrass and contemporary Native American to Christian pop, symphony orchestras, and more year-round in Custer, Hill City, Lead-Deadwood, Spearfish, and Rapid City.

COMMUNITY & CULTURE:

The sense of community and culture throughout the Black Hills and surrounding communities is unparalleled. There are numerous community events, activities and celebrations to choose from that will be sure to bring smiles to the whole family.

EDUCATION:

A multitude of public, private and parochial schools educate thousands of students throughout the Black Hills. Post-secondary options in the region include the South Dakota State College of Nursing, University Center-Rapid City (a partnership among the state's six public universities), the University of

South Dakota Department of Nursing, National American University, Black Hills State University, Embry-Riddle Aeronautical University, and the venerable science and engineering-centric South Dakota School of Mines and Technology.

HISTORY:

The Black Hills are rich with western and Native American history and tradition. The region is home to over 16 national and state parks, over a million acres of forest, with hundreds of historical attractions and monuments in between.

HOUSING RESOURCES:

Custer:

www.custersd.com

Lead-Deadwood:

www.deadwood.com + www.leadmethere.com

Rapid City:

www.elevaterapidcity.com

Spearfish:

www.spearfishchamber.org

Sturgis:

www.sturgisareachamber.com





NURSING AT **MONUMENT HEALTH**

The right team of nurses is capable of transforming health care. Monument Health nurses are professional and passionate, and we support one another. Our vision at Monument Health is to be one team, to listen, to be inclusive, and to show we care. To do the right thing. Every time. If you share this philosophy, we hope you'll join us.

Our nurses have opportunities to work in critical access hospitals, community hospitals, a behavioral health hospital, long term care environments, clinics, and hospital outpatient services. We also offer amazing opportunities for professional development and advancement, as well as tuition reimbursement and scholarships.

Perhaps the best part about being on our team – the ability to work and play in the Black Hills of South Dakota, a mecca for outdoor activity.

Call 755-JOBS or email Sarah Blenner, MSN, RN, NE-BC at sblenner@monument.health to talk to a dedicated nurse recruiter. View our open positions at www.monument.health/nursing.

Being a great place to work is a strategic priority at Monument Health.

Our vision is to be one team, to listen, to be inclusive, and to show we care. To do the right thing. Every time. Our caregivers and physicians are committed to delivering great patient care and optimal outcomes.

Monument Health caregivers receive excellent benefits, competitive pay and robust opportunities to grow within our organization. As the largest health care system in western South Dakota with a wide service area, our system provides community-based health care in more than 20 communities in two states and 32 specialty areas of medicine.

SHARED DECISION MAKING AT MONUMENT HEALTH

Shared Decision-Making at Monument Health is the foundation of our nursing practice and a key element in our Professional Practice Model, Patient and Family-Centered Care. Here at Monument Health we utilize our Shared Decision-Making councils to facilitate a process for clinical, front-line caregivers at the unit and system level to identify questions, concerns, or issues in their practice environments. In alignment with our mission, vision, values, and strategic priorities the councils utilize information & data to develop and propose evidence-based solutions for improvement.

At Monument Health we utilize the Councilor Model as our Shared Decision-Making structure. The model is made up of a coordinating council, central councils (system councils), and unit/market/clinic (UMC)-based councils. The councils are comprised of, and lead by, front-line caregivers with the system councils representing areas throughout our organization. The system councils include Patient Care Champions (PCC), Healthcare Informatics, Nursing Practice, Nursing Quality, Safety, & Performance Improvement, Professional Development, Ambulatory, and Advanced Practice Provider Council. Through both the UMC-based councils and system councils there are countless opportunities for engagement and professional development at Monument Health.

Shared Decision-Making provides opportunities for clinical, front-line caregivers to drive decisions at the unit and system-level. Through this partnership, the responsibility and accountability are shared amongst front-line caregivers and leaders to impact practice, work environment, professional development, and engagement. Through collaboration, the councils generate new knowledge related to the profession of nursing and patient outcomes. Shared Decision-Making is a professional development opportunity that enhances caregiver engagement, facilitates inter-professional collaboration, strengthens succession planning, decreases turnover, and improves safety.

We hope you join us!

I can't speak enough about Shared Decision Making at Monument Health. I truly don't feel that I would be in my current leadership role and being successful at it if I wasn't a part of the shared decision making councils. The guidance I received not only from the facilitators, but from the fellow bedside caregivers will be something that I will carry with me through the rest of my nursing career and beyond. Having the opportunity to create change within the shared decision making structure is very empowering as a caregiver. The networking, mentorship, and support that I have received in the shared decision making structure gave me the confidence to take on a leadership role within the organization. I have succeeded in my career primarily because of my experience on the shared decision making councils.

LaToya Phillipe, BSN, RN-BC

Clinical Nurse Manager
Medical & Ortho/Neuro/Surgical

Being a part of the Ambulatory Shared Decision Making Council has been exciting. We are a new council to the system. One always hears about this market or that market but until I got to meet all the hard working coworkers from each market, I didn't comprehend that we are all working towards the same goal of excellent patient care and best practices. It is truly inspiring to work with all the team members of the Ambulatory Council from all the different clinics that cover Western South Dakota. It is inspiring to communicate ideas, establish and accomplish goals, brain storm ideas from clinic to clinic. It is truly my pleasure to be a leader of this group and to be a part of the Monument Health system.

Kathy Jedlicka RN

Patient Care Coordinator/Case Management
Family Medicine Residency

YOUR PATIENTS HAVE YOU. AND YOU HAVE MAYO CLINIC.

Mayo Clinic Care Network Member Tools and Services

Clinical collaboration through the Mayo Clinic Care Network provides access to world-leading medical expertise, so that your patients receive:

The care they need • Close to home • At no additional cost





NURSE RESIDENCY PROGRAM

BRIDGING THE GAP

Monument Health is proud to offer a robust Nurse Residency Program to all new graduate Registered Nurses. As a new graduate nurse, you will benefit from this unique opportunity in professional development, critical thinking, time management, and leadership training.

Recommended by the Joint Commission in 2002 and endorsed by the American Nurses Association and Institutes of Medicine in 2010, Nurse Residency Programs provide hands-on experience for newly graduated nurses to “bridge the gap” between formal nursing education and professional practice.

ABOUT THE NURSE RESIDENCY PROGRAM

The year-long Nurse Residency Program is designed to support you at each milestone early in your career. It is a blended model incorporating convenient online modules with monthly small-group sessions, culminating with a project emphasizing implementation of a quality improvement or performance improvement initiative.

We have partnered with the University of Iowa to enroll all registered nurses throughout the system with less than 6 months of clinical practice. The evidence-based program starts quarterly after the date of hire.

The Monument Health Nursing Professional Development Practitioner serves as the site coordinator and resource, as well as departmental nursing leadership, nurse educators, and nurse clinicians.

WHAT THE PROGRAM HAS TO OFFER

The objective of a Nurse Residency Program is to increase confidence and competence in nursing practice. At Monument Health, the program provides:

- An opportunity for networking with your peers throughout the organization.
- A chance to work with nurse leaders acting as small-group facilitators.
- A focus on the art and science of nursing.
- An opportunity to lead and implement positive practice or process changes.

As new graduate nurses, the evidence-based NRP will support you through your critical first year as a nurse, preparing you for a successful, engaging career.

WILL BE COORDINATED BY NURSING PROFESSIONAL DEVELOPMENT AND COMMUNICATED TO YOU

All new graduate nurses throughout the organization with less than 6 months of professional practice will be enrolled quarterly. Scheduling, expert speakers, and professional learning opportunities will be planned by NPD Department and communicated to you as you begin your employment.

WHOM DO I CONTACT FOR MORE INFORMATION?

Call Nursing Professional Development Department at 605-755-1102 or visit www.monument.health.

YOU BELONG **HERE**

At Monument Health, we promote the professional and personal growth of all of our nurses. We are committed to offering a variety of professional development opportunities to help our caregivers advance their careers. This also helps ensure we're offering the highest quality of care. To ensure that we have the quality staff we need to care for our patients in the future, Monument Health is committed to the education of current and future caregivers.

LISTED BELOW ARE SUMMARIES OF EDUCATIONAL AND CAREER ADVANCEMENT OPPORTUNITIES OFFERED BY MONUMENT HEALTH.

MONUMENT HEALTH FOUNDATION SCHOLARSHIP PROGRAMS

Monument Health Foundation has a variety of scholarships available to help students pursue their educational goals in the nursing field. The scholarships are selected in coordination between university staff and Monument Health leadership. The funds are stewarded by the Monument Health Foundation. The Gwendolyn Stearns scholarship programs gives caregivers the ability to receive up to \$3,500 per semester. In the spring of 2021, the Dr. Mark Harlow Family Health Care Scholarships will launch, with one USD nursing student being awarded the \$1,000 scholarship for the fall semester. Also, The Hillrom and Ron Trautman medical scholarships are expanding to offer scholarships for nursing students at South Dakota State University and University of South Dakota. The Hillrom scholarship will total \$2,500 and the Trautman scholarship will be \$1,000. Watch for announcements for application times and and processes.

TUITION REIMBURSEMENT

It is the philosophy of Monument Health that its caregivers should be lifelong learners. In line with this, the Educational Assistance or Tuition Reimbursement program is offered to caregivers after six months of continuous service with the organization. Courses being requested for reimbursement must be offered by an accredited university as recognized by the U. S. Department of Education. The amount of reimbursement is based on the full-time or part-time status of the employee. Refer to Policy titled, 'Assistance for Education, Certifications, and Training'. Full Time Caregivers are eligible for up to \$2,800 per fiscal year, and Part Time Caregivers are eligible for up to \$1,400 per fiscal year.

CONTINUING EDUCATION DAYS

In conjunction with the Nursing Division Education Philosophy, education days beyond orientation and mandatory education may be granted to caregivers within nursing services.

- Two education days (16 hours) annually for FT caregivers
- One education day (8 hours) annually for PT caregivers

Caregivers are encouraged to use these paid educational hours as an opportunity to increase their knowledge in an area of interest, including but not limited to: symposiums,

iLearn courses and community-offered health education. The policy number for this opportunity is PC-6011-49.

MONUMENT HEALTH UNIVERSITY/ ILEARN

Monument Health University develops and delivers programs and services that:

- Provide resources and opportunities for education to develop clinical competencies
- Prepare employees to meet established standards of regulatory agencies
- Keep employees informed of current trends and research, to enable them to deliver high-quality patient care
- Enhance employees' performance in their current jobs and prepare them for future workforce needs
- Use a wide variety of instruction methods, including live instruction and online learning

Topics presented are focused on both orientation and continuing education. Core courses provide basic education needed to achieve initial competencies. Intermediate and advanced courses provide continuing education opportunities to further develop clinical skills. Courses are offered in the format of clinical courses in person, workshops and symposiums and technology or e-Learning classes.

iLearn is Monument Health's Learning Management System (LMS). The Center for Talent Development uses iLearn as a resource and tool for caregivers and physicians to manage their growth and development opportunities and successes.

The system includes:

- Quick access to your transcripts, training hours and certificates
- Tracking for external training opportunities, including conferences, e-learning, videos and online content
- Easy search and enrollment for clinical, professional and leadership development courses, e-learnings, videos, and much more
- Coming soon! You will also be able to complete and track your competency assessments and develop and track your individual learning plans with your leader!

For more information about iLearn, contact the Talent Development team at 755-8018.



STUDENT LOAN FORGIVENESS

Our caregivers are the heart and soul of our organization. In step with one of our key priorities – be a great place to work – Monument Health has initiated a Student Loan Forgiveness Program. If eligible, payments will be made monthly directly to your student loan lender, reducing or eliminating the student loan payment that you make.

BSN COMPLETION PROGRAM

In our effort to make a difference every day and support an exceptional nursing workforce, Monument Health has partnered with the University of South Dakota to offer a Monument Health BSN Completion Program. Monument Health will pay for the nursing credit hours for ADN-prepared registered nurses to attain their BSN over two years through the University of South Dakota in exchange for service after graduation. The application process begins in January/February for a fall start.

NURSING CLINICAL DEVELOPMENT LADDER

The NCDL is a tool developed specifically for Monument Health. It is a structured system to provide career advancement while allowing nurses to remain in the clinical setting. It encourages development through continuing education, commitment to quality care, dedication to patient experience, certifications, in-services, inter-personal relationships, councils, community service, and development of leadership qualities.

The financial benefit depends on the level you achieve and maintain, ranging from \$1,000 to \$2,000 during the two year achievement period.

REFERRAL PROGRAM

The Referral Program recognizes and rewards eligible caregivers for successful referral of candidates. Monetary referral bonuses will be awarded for positions, to include part-time and full-time Patient Care Champions and Nurse Aids, Medical Technologists, Registered Nurses, and Advanced Practice Clinicians. Bonuses range from \$500-\$5,000.

CERTIFICATION ASSISTANCE PROGRAM

Monument Health encourages caregiver educational development and creates an environment that promotes caregiver engagement, lifelong learning and accountability throughout the organization. This certification program was established to help support educational development by providing certification assistance to caregivers to enhance their current skill levels and to promote development above and beyond the currently required skills for a caregiver's position.

Eligible caregivers must have worked for Monument Health for at least 6 months, working a minimum of 40 hours per pay period. One certification per fiscal year. In a two-year period, up to \$650 can be reimbursed.

ABOUT MONUMENT HEALTH

Headquartered in Rapid City, S.D., Monument Health is a community-based health care system with a mission to make a difference, every day. Today Monument health offers care in 33 medical specialties and serves 20 communities across western South Dakota and in eastern Wyoming. With over 4,500 physicians and caregivers, Monument health is comprised of 5 hospitals, 8 specialty and surgical centers and more than 40 medical clinics and health care service centers.






For more information, contact:
Human Resources
605-755-5510

monument.health
EOE/Vet/Disability

TOTAL REWARDS OVERVIEW

Supporting You So You Can Support Others

	BENEFIT	WHO PAYS	WHAT YOU RECEIVE	WHEN YOU ARE ELIGIBLE
HEALTH PLANS	 Medical*	MH & Caregiver	Two Plan Options – PPO and High-Deductible Health Plan w/Health Savings Account.	Effective 1st day of month following 30 days of employment.
	 Dental*	MH & Caregiver	Two Plan Options – Standard and Premier.	
	 Vision*	Caregiver	Two Plan Options – Standard and Premier.	
INCOME PROTECTION	Basic Life Insurance/* AD&D	MH	1 times basic annual earnings up to \$50,000.	Effective 1st day of month following 30 days of employment.
	Supplemental Life Insurance*	Caregiver	Additional coverage may be purchased in \$10,000 increments. Spouse and dependent coverage also available. Proof of insurability may be required.	
	Supplemental AD&D Insurance*	Caregiver	\$10,000 to \$300,000 coverage for Accidental Death and Dismemberment.	
	Critical Illness*	Caregiver	Lump sum benefit paid following the diagnosis of one of several specified diseases or conditions.	
	Accident Insurance*	Caregiver	Helps to cover the unexpected costs related to accident expenses.	
	Short Term Disability*	Caregiver	Replaces 60% of weekly pre-disability earnings from \$100-\$1200. 14-day elimination period; maximum duration of 13 weeks.	
	Long Term Disability*	Caregiver	Picks up where Short Term Disability ends. Pays equal to 60% of monthly earnings up to \$5,000 per month.	
RETIREMENT	403(b) Tax Sheltered Annuity	MH & Caregiver	Allows you the ability to direct pre-tax or Roth salary deferrals to investment options of your choice offered through the Monument Health 403(b) Plan. Monument Health offers a discretionary employer match to eligible employees who contribute to the 403(b). Subject to IRS limits.	Immediately. 100% vested in your contributions, and fully vested in MH match after 3 years of qualified service.
ADDITIONAL BENEFITS	Flexible Spending Accounts*	Caregiver	Allows payroll deduction from pre-tax dollars to reimburse for dependent care expenses (Dependent Care FSA) or qualified medical, dental & vision expenses (Medical FSA).	Effective 1st day of month following 30 days of employment.
	Health Savings Account*	Caregiver & MH (if meeting eligibility)	Allows payroll deduction from pre-tax dollars to reimburse for qualified medical, dental and vision expenses or invest for future use. Must be enrolled in the High Deductible Health Plan.	
	Employee Assistance Program	MH	Assists caregivers and family members with personal or job-related issues posing a threat to health, well-being, and employment. Free, confidential assistance.	Immediately
	Paid Time Off (PTO) Accrual Bank	MH	Maximum annual accrual of 176 hours (based on 80 hours per pay period) accrued at an hourly rate of .0846 hours for 1-4 years of service.	
	Extended Illness Bank (EIB)	MH	Maximum accrual of 980 hours (122.5 days) accrued at rate of six (6) days per year providing full salary in event of long-term illness/disability.	

*Enrollment in benefits must be completed within 30 days of hire date.

SELF-CARE THROUGH



Self-care is critical for caregivers.

We chose this occupation because we want to care for patients and families during their greatest times of need. But consistently delivering high-quality care with empathy can wear down our mental, emotional and physical states unless we take care of ourselves.

LiveWell, Monument Health's voluntary well-being initiative, is a comprehensive well-being approach that offers support, resources and rewards for those who take steps to care for themselves. LiveWell addresses each aspect of well-being, offering something for everyone no matter where one stands on the journey to optimal wellness.

GET STARTED!

At work when logged into your computer, simply go to the Monument Health home page and click on the LiveWell tile to take your Health Assessment, track goals or challenges, take courses and much more. The portal is also available via desktop or mobile device by going to livewellbymonumenthealth.org.

First-time users login with the following credentials:

Username: First initial and last name

Password: Your five-digit badge ID number

You will be asked to change your username and password after logging in.

LiveWell is also available for Apple and Android devices with the Asset Health App through your app store. You can obtain instructions and an authorization token from your LiveWell portal.

Please note: It can take up to two weeks to gain access to the LiveWell portal.

For more information, call 605-755-8040 or email livewell@monument.health

LiveWell offers:

- Financial incentive for caregivers who practice self-care
- **FREE** onsite gym membership at each Monument Health hospital (excludes Sports Performance Institute)
- **Health Assessments**
Receive a personalized summary of your current health status which can identify potential health risks and guide you toward appropriate lifestyle changes.
- **Biometric Screenings**
We'll measure your height, weight, body mass index, blood pressure, blood cholesterol and blood glucose numbers so you know where to focus your wellness efforts.

Portal Resources:

- Participate in quarterly challenges and the yearlong Three Million Steps Challenge.
- Track your health and wellness goals.
- Sign up for organized events using the Event Calendar.
- Take health courses.
- Explore condition-specific information.
- Explore the extensive Resources page.
- Read the Asset Health TALK newsletter for healthy living tips.

Employee Assistance Program:

Our EAP offers confidential counseling resources in times of change, loss, legal issues, family crisis, help with elder or child care, relationship and emotional issues, financial difficulties, substance abuse, etc.

New Hires:

Take the HA and earn one point on the LiveWell portal within 60 days of your start date to qualify for a Well-Being Contribution Credit when your Monument Health medical benefits become effective.

EMPLOYEE HEALTH & WELL-BEING PROGRAM

Most offerings are provided at no charge and are designed to address all aspects of your total well-being, including:







www.monument.health/nursing